

GENERAL CONDITIONS OF WARRANTY

PRODUCT SEGMENTATION

LED products:

For our **LED lighting products**, we provide **5-3-2 years of warranty**, depending on the product as detailed below:

Premium LED products with 5 years warranty:

- Our **premium LED products** with injected **silicon-based** gasket (*except for the 870-Inspire Air, 771-Ventila product families*)
- **870-Farmer, 771-Farmer** product families – in case the customer has ordered the products with the extended 5-year warranty
- **Extruded luminaires** (790-Xtrude and 792-XSlide) – in case the customer has ordered the product with the extended 5-year warranty

Standard LED products with 3 years warranty:

- Our **standard LED products** with non-aging **polyurethane** gasket
- **870-Farmer, 771-Farmer** product families – in case the customer has ordered the products with the standard 3-year warranty
- **Extruded luminaires** (790-Xtrude and 792-XSlide) – in case the customer has ordered the products with the standard 3-year warranty

Our LED products with 2 years warranty:

We provide a **2-year warranty** on the **870-Inspire Air** and **771-Ventila** product families.

T5/T8 fluorescent tube products:

We provide a **2-year warranty on our luminaires for T5/T8 fluorescent tubes.**

Remarks:

Regarding any other products not stated above and/or variations on a product – such as luminaires equipped with emergency battery kit or sensor – the above extended warranty period is not applicable.

In the case of versions other than the above, individual written contract with the client shall be applied.

Date of implementation*: 01.09.2021 (*Note: The warranty period must always be checked on the basis of the document in force at the time of the despatch of the product.)