



POLICY OF QUALITY AND ENVIRONMENTAL PROTECTION

The primary goal of the top management of IBV Hungária Kft. is that the company should be a reliable business partner and participant with the right professional competency on the market of LED-type and industrial lighting units, and in the field of processing fibre-reinforced plastics and ceramics. This goal has to be met in such a way that even the highest requirements of quality and environment protection are met while dealing with the participants of the market and, concerning the employees.

Furthermore, the improvement of the social welfare and the quality of life can only be guaranteed in the long run if the social and economic development is achieved while keeping quality in sight, preserving our natural heritage, protecting our natural resources, using these resources in a sustainable way and providing for the proper quality of the environment, with all of these factors in an organic unity. This is the reason why our company lays a special emphasis not only on the quality of our products, but also on the protection of our environment, and on forming an environmentally conscious way of thinking. We have taken obligation to protect our environment, and to prevent any pollution to the environment.

Accordingly, our company runs an integrated system of company management which is transparent and guarantees that the activities can be reproduced, so that the products having been made are of an excellent quality. Together with this we also want to increase our efficiency, and the satisfaction of our clients and the other interested parties, while having the applicable regulations of environmental protection in view. With the involvement of the employees, the management of the company continuously operates, develops and improves the control system of quality and environmental protection. Besides, IBV Hungária Kft considers the requirements of the MSZ (Hungarian Standard) EN ISO 9001:2015 and MSZ EN ISO 14001:2015 standards, the market needs, the challenges, the directives relating to the manufacture of lighting products as well as the Module D relating to the production of window frames.

In order to meet our goals, we offer the following:

- We are committed to fully comply with the relevant environmental and other legislation, official regulations and further applicable criteria. We ensure that our certifications are extended and updated in time.
- The customers are in the focus of our activities, and we go to any length in order to meet their requirements in the best possible quality, taking their interests in view. We regularly ask our partners to supply feedbacks concerning the performance of our company, and evaluate them.
- The management is expected to understand the tasks of environment control, to use the elements of the system in a responsible way, to become one with the tasks, to improve the processes, and to help making the system better.
- By analysing and evaluating our activities and processes, we intend to see our weaknesses and the opportunities for our development preventing the occurrence of errors, to ensure the stability of our processes, the quality of our services and the continuous development of our performance. While we take into account the life cycle approach and the possibility of recycling, we consciously strive for the reduction of the firm's risks and the continuity of opportunities.
- We are committed regarding the professional development of our colleagues, and to train them so that they become fully aware of the importance of quality and environmental protection. We are doing our best to provide information and professional training courses which enable them to work increasingly better, more effectively and economically, while having the aspects of environmental protection in mind.
- We provide the conditions and expect that the employees of IBV Hungária Kft. should use their personal skills and development, and to contribute to meeting the requirements of the applicable standards and legal provisions in force, the other requirements, and this way to the success of our company.
- We want to have a flexible and open communication with the authorities, our customers, the local municipality and the population.
- It is very important for us that our co-operating sub-contractors and service providers should make products in the required and expected quality, understand our goals of quality and environmental protection, accept them as binding, and meet the expectations of our integrated system entirely.